

Law firm to provide customised iPads for seriously injured clients

As part of its 'Face2Face' campaign, Personal Injury and Military Law firm Hilary Meredith Solicitors Limited provides customised and pre-loaded iPads to seriously injured clients.

The Hilary Meredith team produce the customised iPad for the hard of hearing and those in need of rehabilitation and cognitive brain therapy.

Concerned by a lack of provision for the seriously injured military, challenged by traditional forms of technology, the firm set out to find an innovative solution. Profoundly deaf and brain injured clients are also using the touch screen iPads in their everyday lives as an alternative to desktop PCs and laptops.

Commenting on the launch of the initiative, senior partner Hilary Meredith said:

"We are delighted to be able to now provide iPads for our seriously injured clients. "

"Returning from a visit to Headley Court Rehabilitation Centre, I was determined to find a way to make communication easy for the hardworking service men and women returning from Afghanistan and Iraq having suffered horrific injuries."

"The benefits of touch screen technology for those who have lost limbs or have dexterity problems are huge and so far the iPads have been a great success. We are now able to give our clients the most up to date information available in a very accessible way and the touch screen and apps are particularly useful for clients with a disability. The desert fatigue camouflage print of the iPads has also been particularly well received by our clients in the Armed Forces. "

"Our new iPads are personalised for the hard of hearing or those in need of rehabilitation, and we have even adapted the technology so our most severely injured clients are able to benefit. So far we have had some fantastic feedback."

A profoundly deaf client was one of the first to receive the new iPad. He had these comments:

"I am happy using my iPad as an easier and effective method of contact. I am also downloading apps which relate to my condition. Thank you and the team at Hilary Meredith for the iPad - it is very generous gift."

Hilary added:

"Anything that makes the lives of our clients easier is definitely a good thing."

"The firm has recognised the benefits of technology in assisting the comfort of clients. Other aspects of the Face2Face campaign include the provision of live video meetings with a solicitor so they can speak from a hospital bed, rehab unit or home, affording them the personal touch without intrusion at what can be a very distressing time, as well as new videos on our website, guiding them through the claims process. Our priority is to make sure the client feels informed and comfortable throughout, and the new campaign is certainly helping us achieve it."

ENDS